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5.6 Touch-Calling Service

A. Touch-Calling Service is an arrangement of telephones equipped with push buttons for originating calls.

B. Touch-Calling Service is automatically included as part of basic Local Exchange Service.

5.7 900 Blocking Service

A. General

1. 900 Blocking Service provides Residence one-party and Business single line Customers with the ability to block access from a particular network Access Line to all telephone numbers for which a certain Numbering Plan Area (NPA) or prefix must be dialed.

   a. 900 Blocking Service blocks access to all telephone numbers for which the 900 NPA must be dialed.

   b. 900 Blocking Service blocks access to all IntraLATA telephone numbers for which the prefix 976 must be dialed.

2. The Company's obligation to furnish network facilities for 900 Blocking Service is dependent upon the availability of suitable facilities. Because of Central Office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.

3. 900 Blocking Service is available only for blocking access to all NPA or prefix telephones numbers from a particular network Access Line, and not for blocking access to a specific NPA or prefix telephone number.

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5.7 900 Blocking Service (Cont'd)

B. Rates

1. Customers will not be charged for initial orders for 900 Blocking Service.

2. The following charge applies to all subsequent orders for 900 Blocking Service:

	Nonrecurring Charge
900 Blocking Service, Per Line	Contact Customer Service for Rates

3. Customers will not be charged to unblock their Access Line.

5.8 Toll Restriction

A. General

1. Toll Restriction Service enables the Customer to deny access to the toll network to selected Central Office lines.

2. Toll Restriction Service may be utilized on a per Central Office line basis. One restriction is required for each Central Office line to be restricted.

3. 800 NPA blocking is available as an added option at no additional cost.

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5.8 Toll Restriction (Cont'd)

B. Rates and Charges

	Monthly Charge	Nonrecurring Charges
1. Per Central Office line Equipped	Contact Customer Service for Rates	

2. The above rates and charges are in addition to the appropriate Access Line charge.

3. If ten or more lines are provided, Central Office work will be charged based on time and expenses.

4. Construction Charges may apply as specified in Section 7.

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5.9 Seasonal Service

A. General

Seasonal Service is basic Local Exchange Service temporarily suspended. This service is provided to Customers in all the Company's Exchanges whose requirements for telephone service are less than that which might normally be provided in any 12 month period.

B. Rates

1. The monthly rate will be based upon 50% of the regular rate for the basic Local Exchange Service only. Service may be temporarily suspended for a minimum of 30 days and a maximum of 180 days.

2. Charges will apply for the subsequent reconnection of service.

C. Conditions

1. Seasonal Service will be furnished at the Company's discretion under the following conditions:

   a. Service is, subject to facilities, only available to one-party Residence and Business Exchange Service where the usage is of a seasonal nature.

   b. At least one month's full rate shall be paid for service prior to establishment of Seasonal Service.

   c. Charges for a total of six months may be billed prior to the suspension of service, or monthly, at the option of the Company.

   d. The reduced rate for Seasonal Service may become effective only on a regular billing date and will apply to full monthly billing periods only and not to any portion thereof (except in case of a final bill).

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5.9 Seasonal Service (Cont'd)

C. Conditions (Cont'd)

e. During the period when the Customer is billed at the reduced rate, no installations, moves, changes or maintenance will be provided by the Company.

f. The reduced rate only applies to basic Access Line service. All other services such as Advanced Calling Services, Voice Mail, or any other supplemental or optional service will be billed at the full rate during the suspended period.

g. Key Telephone Systems, Private Branch Exchange Systems, and Centrex Systems are subject to monthly charges for basic equipment.

h. The reduced rate may be initiated only once in a calendar year.

5.10 Direct Inward Dialing Service

A. General

1. Direct Inward Dialing (DID) Service provides for inward dialing from the telecommunications network directly to Stations associated with Customer provided switching equipment located on the Customer's Premises. DID Service requires special equipment and will be provided only where DID facilities are available in the Central Office and only where the switching equipment located on the Customer's Premises is properly equipped for DID Service. If a Central Office is scheduled for replacement in the near future, the company reserves the right to refuse the service until such time as the replacement is completed.

2. The Customer may determine the number of Trunks that will be provided for any system. Under normal calling volumes and holding times, the Company would advise using a minimum of eight (8) Trunks per block of 100 numbers. In those instances where the DID facilities are to be connected to radio paging switching equipment or other switching systems generating short holding times and minimal Trunk usage, the Company would advise using a minimum of three (3) Trunks per block of 100 numbers. Actual trunking needs may vary due to the extraordinary nature of any single Customer's calling volumes and holding times.

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GENERAL SERVICES

5.10 Direct Inward Dialing Service (Cont'd)

A. General (Cont'd)

3. DID Service must be provided on all Trunks in a group arranged for inward service. Routing of calls to selected numbers within the DID number group over a separate Trunk group is not contemplated.

4. Customer provided switching systems with which DID Service is associated must be arranged by the Customer to provide for the intercepting of assigned but unused Station numbers.

5. Where DID Service is requested from more than one wire center or from separate Trunk groups within the same wire center, such service provided from each wire center or each Trunk group within the same wire center shall be considered a separate service.

6. DID Service is furnished upon the condition that the Customer obtain adequate facilities to permit the use of DID Service without injurious effect upon it or any other services rendered by the Telephone Company. The Telephone Company may terminate or refuse to furnish service to any Customer, without incurring any liability, if the use of the service would interfere with or impair other services provided by the Telephone Company, provided that, in the case of a termination of service, at least five days have elapsed following written notification to the Customer by mail, or in person, of the Telephone Company's intention to terminate the service for such cause.

7. The minimum Contract period for the service is three years. In the event of discontinuance or reduction of service within the minimum Contract period, a basic T Charge, equal to 36 months revenue, reduced by 1/36 for each full month of service provided, shall be applied.

8. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the Customer requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown in B following are applicable for each unused block of telephone numbers.

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GENERAL SERVICES

5.10 Direct Inward Dialing Service (Cont'd)

A. General (Cont'd)

9. The rates herein contemplate the use of standard company equipment and service arrangements. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on Costs involved to meet the individual requirements of each case.

10. Operational characteristics of interface signals between the Company-provided connecting arrangements and the Customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service as specified in other sections of this Tariff.

11. The Company shall not be responsible to the Customer or Authorized User or joint user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a Customer, Authorized User, or joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

12. Directory Listings will be provided in accordance with the regulations of Section 5 of this Tariff. DID numbers furnished herein are not entitled to free Directory Listings.

13. At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the Customer's normal serving Central Office. Where a DID Trunk group is served from a Central Office other than the Customer's normal serving Central Office, the appropriate mileage rates for Foreign Exchange Service, per DID Trunk will apply.

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GENERAL SERVICES

5.10 Direct Inward Dialing Service (Cont'd)

A. General (Cont'd)

14. In addition to the rates and charges for the provision of PBX Trunks and associated equipment and services, appropriate Service Connection, move, change and Installation Charges are applicable to the establishment or rearrangement of Trunks and Stations in connection with providing DID service.

15. Basic termination and Installation Charges for DID Central Office switching equipment are not applicable if the Customer presently subscribes to DID service and changes the type of Customer Premises switching equipment. The following provisions apply:

    a. The Customer must maintain at least the same DID service requirements.

    b. The replacing Customer Premises equipment must be served by the same Central Office as the existing Customer Premises equipment.

    c. Central Office switching equipment additions or modifications must not be required in order to provide DID service to the replacing Customer Premises switching equipment.

16. All charges are applicable to DID service requirements which exceed the Customer's existing DID arrangements. The customer's Basic Termination Charge obligations for the Customer's existing DID Central Office equipment requirements remain in effect under the conditions described above.

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GENERAL SERVICES

5.10 Direct Inward Dialing Service (Cont'd)

B. Rates

Digital Switch	Contact Customer Service for Rates
1st Trunk	
Each Additional Trunk	
Per 100 line numbers equipped for DID service	

These rates and charges are applicable in addition to the rates and charges for the provision of PBX Trunks and associated equipment and services.

GENERAL SERVICES

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5.11 Inside Wire Optional Maintenance Plan

A. General

1. The Inside Wire Optional Maintenance Plan (Plan) provides for diagnostics and maintenance of simple Customer premise Inside Wire associated with Residence Service and Business Service (with the exception of business key PABX type Communications Systems). A monthly rate applies for diagnostics and maintenance in lieu of labor charges as specified elsewhere in this Section of the Tariff.

2. Maintenance of Service - The Customer shall be responsible for a payment of Telephone Company charges for each visit to a Customers Premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in a Customer provided Terminal Equipment or Communications System, or if the difficulty is in the customer premise wiring and that the wiring is not covered by the Optional Wire Maintenance plan as described in this Section or if covered by the Optional Wire Maintenance Plan and the repair is required because the Customer has attempted to repair the wire.

3. A Customer may elect this plan subject to the following conditions:

   a. All wire associated with standard service is included in the Plan regardless of ownership, and all lines in the service location must be covered by the maintenance Plan.

   b. The existing premise wire was included installed by the Telephone Company, or if it was installed by the Customer, meets the Telephone Company's installation practices. The condition of the Customer provided wire must be satisfactory at the time the Plan is elected.

   c. If the plan is elected subsequent to the initial installation of telephone service, the plan becomes effective thirty (30) days after election by the Customer.

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GENERAL SERVICES

5.11 Inside Wire Optional Maintenance Plan (Cont'd)

A. General (Cont'd)

4. The Inside Wire Optional Maintenance Plan does not cover repairs required due to defects and malfunctions resulting from any service or equipment furnished by any person other than the Telephone Company in a manner inconsistent with Company specifications, or from any alteration, accidents which are covered by individual home owners insurance, abuse, misuse, fire, acts of god, acts of war, gross negligence, willful damage, or vandalism.

5. The Plan does not cover installation and/or relocation of Inside Wire or telephone jacks.

B. Rates

Residence Service	Contact Customer
Business Service	Service for Rates

5.12 Installation and Maintenance of Customer Premise Inside Wire

A. General

Telephone Company Subscribers may install and maintain, or have another party install and maintain, their Customer premise Inside Wire. The person installing or maintaining the Inside Wire shall comply with the Telephone Company's testing requirements as well as applicable technical specifications. Subscribers, or persons performing work for them other than Telephone Company personnel, shall not be permitted access to the protector.

* The Secondary Service Order Charge shown in Section 6 of this Tariff also applies any time a Customer subscribes to this Plan other than when establishing new Access Line service.

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GENERAL SERVICES

5.12 Installation and Maintenance of Customer Premise Inside Wire (Cont'd)

B. Rates

The Telephone Company will diagnose, install or maintain Customer premise Inside Wire at the following rates in lieu of any other rates or charges listed in this Tariff:

During Normal Working Hours:

First 30 Minutes	Contact Customer Service for Rates
Each Additional 30 Minutes	

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GENERAL SERVICES

5.13 Foreign Exchange Service

A. General

1. Foreign Exchange service is Exchange service furnished from an Exchange other than that normally serving the area in which the Customer is located. It is provided only when warranted by special circumstances and when suitable facilities are and continue to be available.

2. Service will be provided only when rates and conditions are agreed upon between both companies involved and the Customer. Applications will be received, quotations made and monthly statements rendered by the company normally serving the area in which the Customer is located.

3. Should any extra equipment or construction be necessary to provide proper transmission, signaling, or supervision; such as repeating coils, long line equipment, special loading of the Circuit, etc., appropriate carrying charges approved by the Maine Public Utilities Commission will apply in addition to the charges set forth in this section.

4. Should extensive construction be necessary to provide this service, a length of service Contract will be required. In any case the maximum Contract will be limited to five years for that portion of the service furnished by the Telephone Company.

5. All rates and charges for telephone service in a foreign Exchange will be the combined rates and charges of each Telephone Company providing the facilities for such service.

6. Rates include termination of the Foreign Exchange line in a standard telephone. If terminated in Key Equipment or PBX equipment additional charges may apply as set forth in those sections of this Tariff.

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5.13 Foreign Exchange Service (Cont'd)

A. General (Cont'd)

7. A Customer to Foreign Exchange Service is considered to be a Customer of the Local Exchange for all Contracts, e.g., initiation of service orders, billing, collections, Customer payments and other related functions. The only exceptions to this definition will be those resulting through the use of the service, such as repair service, information, and toll.

8. Foreign Exchange Service will be limited to Business and Residence individual line service, or PBX Trunks, when facilities and equipment for its provision are available.

9. A leakage access charge is applied subject to the provisions specified in the Company's Access Tariff.

B. Monthly Rates for Foreign Exchange Customers

1. The rate for Foreign Exchange service is the rate in effect in the foreign Exchange for the Class of Service furnished; to which is added the appropriate mileage rate in paragraph 2. and the terminal loop rate in paragraph 3. below.

2. Mileage Rate

a. From Foreign Exchange to normal Exchange measured airline mileage.

	Monthly Rate
Per mile, or fraction thereof	Contact Customer Service for Rates

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GENERAL SERVICES

5.13 Foreign Exchange Service (Cont'd)

B. Monthly Rates for Foreign Exchange Customers (Cont'd)

3. Terminal Loop

From normal Central Office to Customer's Premises

Within the same Base Rate Area	Contact Customer Service for Rates