RECEIVED
2008 OCT 15 A 7:46
MAINE PUBLIC
UTIL. COMM.

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI)

A. General Description

1. ISDN Services are a public network-based set of communications services that make it possible to send, receive and modify information using regular telephone lines. These services are based on the National Integrated Services Digital Network standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital Central Office switching systems which connect Basic Rate Interface (BRI) lines to Customers' Premises.

2. ISDN-BRI is an optional service arrangement that can be used in conjunction with a Customer's residential service, individual Business line or Centrex service. It uses the ISDN architecture to provide the Customer with the capability to transmit voice and data simultaneously over the same digital line. Under the various optional arrangements, BRI provides the Customer with access to Circuit Switched Voice Services and Circuit Switched Data Services.

3. An ISDN-BRI arrangement obtains its capabilities from an ISDN-capable Telephone Company Central Office Switch. The BRI ISDN arrangement provides two communications Channels (but using only one physical line) between a telephone (or computer, fax machine or other equipment) and the digital Central Office. These Channels are called Bearer, or B Channels. Another Channel, called the Delta or D Channel, is used for signaling purposes and in some applications can be used for low speed packet data communications. The complete BRI ISDN line is know as 2B+D

RECEIVED
2009 OCT 15 A 7:45
MAINE PUBLIC
UTIL. COMM.

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

A. General Description (Cont'd)

3. (Cont'd)

a. B Channel – The B Channel is a bi-directional synchronous Channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel may be configured in one of the following ways:

(1) Circuit-Switched Voice – Allows the user to originate and receive only voice calls over a single circuit-switched B Channel.

(2) Circuit-Switched Data – Allows the user to originate and receive only data calls over a single circuit-switched B Channel.

(3) Alternate Circuit-Switched Voice/Data – Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.

b. D Channel – The D Channel is a 16 kbps digital signaling Channel that carries signaling and control for the B Channels.

4. ISDN-BRI lines consist of Central Office facilities (including outside plant facilities) extended from the Telephone Company's switching equipment to the Customer's Demarcation Point.

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

A. General Description (Cont'd)

5. Directory Numbers

a. Primary Directory Number – Each ISDN-BRI line includes a single primary telephone directory number. On a given 2B+D ISDN-BRI line, calls are routed to the appropriate terminal device (voice telephone or computer/data terminal) based on the type of call (voice or data) presented to the ISDN line.

RECEIVED
2008 OCT 15 A 7:46
MAINE PUBLIC
UTIL. COMM.

b. Secondary Directory Numbers – An ISDN-BRI line may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous Circuit connection at a time.

B. Circuit Switching Service Descriptions

1. Circuit Switching is a switching arrangement in which an entire Circuit or, in a digital Switch equipped for ISDN, a specific selection of Channels is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 64 kbps B Channel. The Customer may choose among the following Circuit-Switched features based upon application needs.

a. Clear Channel Capability – A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the Customer. It is also possible to bridge two B Channels together to achieve data transmission speeds of 128 kbps. However, ISDN interconnection to or through non-ISDN equipped Central Offices will potentially be subjected to analog transmission or sub-rated to 56 kbps per Channel. Clear channel capability is a no charge provisioning option.

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

B. Circuit Switching Service Descriptions (Cont'd)

1. (Cont'd)

b. Additional Call Offering – This feature allows the user to be notified of an additional call when the telephone set is busy. Similar to conventional Call Waiting, multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone. Additional Call Offering is a non charge provisioning option.

RECEIVED
2000 OCT 15 A 7:49
MAINE PUBLIC
UTIL. COMM.

c. Multiline Hunt Service – This feature allows incoming calls to a busy directory number to search through a predetermined list of directory numbers. This may be another ISDN-BRI directory number on the same (or a different) B Channel or (for voice calls) an analog line. The hunting arrangement may be series completion, linear or circular. Multiline Hunt Service is a no charge provisioning option.

d. Advanced Calling Services – Applicable Advanced Calling Services are available at rates and charges specified in the Advanced Calling Services section of the Company's Tariff (Section 5.1).

e. Electronic Key Telephone Service (EKTS) – Electronic Key Telephone Service is a Central Office based key system implementation that requires no switching equipment on the Customer's premise. EKTS is a chargeable option and provides the Customer with the ability to access the following features (where available) to meet specific application requirements.

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

B. Circuit Switching Service Descriptions (Cont'd)

1. (Cont'd)

e. Electronic Key Telephone Service (EKTS) (Cont'd)

(1) Multiple Appearance Directory Numbers – This feature allows a directory number(s) from one EKTS set to appear on the EKTS sets of other users.

(2) Additional Call Appearances – This feature allows the same directory number to appear more than once (by assigning the directory number to additional buttons) on a Customer's telephone set, allowing the capability of multiple incoming or outgoing calls associated with that directory number. For EKTS users, this feature provides the same functionality as Additional Call Offering (or analog Call Waiting).

RECEIVED
2008 OCT 15 A 7:46
MAINE PUBLIC UTIL. COMM.

(3) Analog Line Appearances – This feature allows analog users directory numbers to appear on an EKTS set, thereby allowing the EKTS user to provide call coverage for analog users. It may limit the use of other features and/or functionality on analog lines.

(4) Bridging – This feature allows more than one EKTS set in the Multiple Appearance Directory Number group to be active on the same call simultaneously.

(5) Automatic Bridged Call Exclusion (Privacy on Answer) – This feature allows only one user to answer an incoming call, thereby preventing bridging on incoming calls. On a call by call basis, this feature can be disabled via Privacy (Manual Exclusion) to allow bridging to occur.

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

B. Circuit Switching Service Descriptions (Cont'd)

1. (Cont'd)

e. Electronic Key Telephone Service (EKTS) (Cont'd)

RECEIVED
2008 OCT 15 A 7:46
MAINE PUBLIC
UTIL. COMM.

(6) Privacy (Manual Exclusion) – This feature allows the users to press a feature button which will restrict other Stations from bridging onto an existing call that is active at that Station or picking up an existing call on hold. A user who has the Automatic Bridged Call Exclusion feature can press the Privacy button to disable Automatic Bridged Call Exclusion and thereby allow bridging to occur on a given call.

(7) Intercom Calling –This feature allows for EKTS Station-to-Station calls. Intercom calls can be made by pressing an intercom button and dialing one or two digits.

(8) Display Capability – This feature allows an appropriately equipped telephone set to display a variety of information. For example, when idle, the time and date is displayed. When the user is making a call, call progress information is displayed. The following information is also provided:

a. Caller ID – As described under Advanced Calling Services in this Tariff, Caller ID – Number is provided as a chargeable option.

b. Called Number Display – This feature displays the called number (dialed digits) on the telephone set when an outgoing call is made.

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

B. Circuit Switching Service Descriptions (Cont'd)

1. (Cont'd)

e. Electronic Key Telephone Service (EKTS) (Cont'd)

c. Calling Reason Display – This feature provides a display of the directory number from which a call was redirected (via Call Forwarding features) along with the reason (type of Call Forwarding) for the call being redirected.

d. Message Waiting Indication – For users who also subscribe to Voicemail Service (tariffed separately), this feature provides a visual Message waiting indicator (via a lamp/feature button or a message on the telephone set) to indicate that the user has received a voice Message.

(9) Feature Function Buttons – This feature gives the user the ability to assign features to specific buttons on the EKTS set. When depressed, the button will activate the assigned feature.

(10) Ringing Options – This feature is used with Multiple Appearance Directory Number Arrangements and allows the EKTS set to apply abbreviated ringing (ringing is turned off after a specified period of time), delayed ringing (ringing is turned on after a specified period of time), immediate ringing, no ringing, or normal ringing. On a per EKTS user basis, each directory number may have a different ringing option.

RECEIVED
2008 OCT 15 A 7:46
MAINE PUBLIC
UTIL. COMM.

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

C. Technical Specifications

1. Transmission Standards

The standard transmission parameters for an ISDN-BRI line consist of: A maximum of 38.5db loop loss at a 40Kz test tone terminated into a 135 ohm impedance. The 38.5db loss includes all Central Office facilities, outside plant facilities and inside wiring.

RECEIVED
2008 OCT 15 A 7:46
MAINE PUBLIC UTIL. COMM.

2. Customer Premise Equipment and Facilities

Compatible Customer premise equipment is required to utilize ISDN-BRI services. All equipment used to interface with these services is required to conform with National ISDN guidelines as referenced in the following Bellcore specifications:

Document Number	Description
SR-NWT-002661	National ISDN Generic Guidelines for ISDN Terminal Equipment on Basic Rate Interface
SR-NWT-001953	Generic Guidelines for ISDN Terminal Equipment on Basic Access Interfaces

The Telephone Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN-BRI Services render any facilities provided by the Customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

D. Regulations and Conditions

1. Unless specifically exempted, ISDN-BRI shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general Tariff.

2. ISDN-BRI Services are provided at the option of the Company. These services are furnished subject to Central Office switching capacity, capability and the availability of outside plant facilities.

a. The availability, functionality and capabilities of ISDN-BRI Services may vary, or may not be available, dependent upon type of serving Central Office Switch, related software controlling that Switch and associated outside plant.

(1) Where facilities are not available, or unusual expenditures are involved in making them available, the Customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.

RECEIVED
2000 OCT 15 A 7:46
MAINE PUBLIC
UTIL. COMM.

3. Payment for Service

a. The minimum charge period for services provided under this Tariff is for three months.

b. ISDN specific service establishment charges will be waived for Customers who wish to commit to a minimum two year ISDN service period.

c. Temporary suspension of service is not available with ISDN-BRI.

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

D. Regulations and Conditions (Cont'd)

4. Promotional programs may be introduced from time to time as market conditions warrant. Such programs are limited to temporary discounts waivers of service charges and/or monthly recurring charges.

5. Directory Listings: One Directory Listing is provided without charge for each ISDN-BRI Services Customer. Additional Listings may be provided as specified in the Directory Listings section of the Telephone Company's Tariff.

RECEIVED
2008 OCT 15 A 7:46
MAINE PUBLIC UTIL. COMM.

6. Billable Call Treatment

a. Normal toll charges shall apply to calls that are made outside of the Basic Service Calling Area.

b. For Centrex users, Intercom calls between lines in a Centrex group are not subject to usage charges.

c. ISDN-BRI Service Customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering Station.

7. Customer Premise Equipment

a. This Tariff for ISDN-BRI Services does not include Terminal Equipment on the Customer's Premises. Terminal Equipment may be sold or leased separately by the Telephone Company (under a separate Contract), or may be provided by the Customer.

b. The Customer is responsible for providing the power required for any and all Customer premise equipment connected to an ISDN-BRI Service line.

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

D. Regulations and Conditions (Cont'd)

8. Central Office Overlay Arrangements

a. ISDN-BRI Service is available only from Central Offices which have the necessary facilities to provide standard National ISDN. In the event that a Customer is served from a Central Office that is not equipped with these services, the Telephone Company may, at its discretion, provide ISDN-BRI Services from an alternate serving Central Office. The Customer must accept the serving location assigned by the Company and must agree to revert to service from the normal serving Central Office at such time as ISDN-BRI Services are available from that office.

RECEIVED
2008 OCT 15 A 7:46
MAINE PUBLIC
UTIL. COMM.

(1) This arrangement may require that the Customer accept a directory number change to a number associated with the alternate Central Office.

(2) Calls that are originated by a Customer using this service arrangement will be billed as if the calls were placed from the Customer's normal serving Central Office.

(3) When ISDN-BRI Services subsequently become available from the Customer's normal serving Central Office, the Customer will be reconnected to the normal serving Central Office. This may also require a directory number change. If and when such changes occur, the non-recurring charge associated with the change will not be applicable. If the Customer does not wish to take service from the normal Central Office after such service becomes available, but continues to utilize service from the alternate serving Central Office, charges for distance extensions (Foreign Exchange service or special outside facilities) will apply. If Foreign Exchange service is used, the rates for foreign Exchanges will be applied in addition to the ISDN-BRI Service rates. Any other special outside plant facilities used to provide ISDN-BRI Services will be charged on an individual case basis.

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

D. Regulations and Conditions (Cont'd)

8. Central Office Overlay Arrangements (Cont'd)

a. (Cont'd)

(4) The availability, functionality and capabilities of ISDN-BRI Services may vary when a Customer's serving Central Office is equipped to provide ISDN-BRI Services.

9. End User Common Line (EUCL) Charges: ISDN-BRI Services are subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC. The Customer shall be liable for all adjustments to the EUCL as mandated by the Federal Communications Commission (or by any regulatory body or commission or court of competent jurisdiction).

10. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN-BRI Services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the Customer until service is restored.

RECEIVED
2008 OCT 15 A 4:49
MAINE PUBLIC UTIL. COMM.

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

E. Rates and Charges

The following rates and charges are in addition to the appropriate rates and charges for Residence Exchange Service, Business Exchange Service or Centrex service.

Contact Customer
Service for Rates

RECEIVED
2008 OCT 15 A 7:46

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

GENERAL SERVICES

5.14 Integrated Services Digital Network (ISDN) – Basic Rate Interface (BRI) (Cont'd)

GENERAL SERVICES

5.15 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI)

A. General Description

1. Integrated Services Digital Network (ISDN) is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone facilities. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture provides for Primary Rate Interface (PRI) which is typically used when a Customer wants to connect large quantities of digital lines to the network.

2. ISDN-PRI uses the ISDN architecture to provide the Customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRI provides the Customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.

B. Primary Rate Interface (PRI) Service Arrangement

1. An ISDN-PRI arrangement connects an ISDN-capable Telephone Company Central Office Switch to ISDN-capable Customer premise equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. The PRI ISDN arrangement provides a total of twenty-four digital communications Channels within a single physical facility. Twenty-three of these Channels are called Bearer, or B Channels and they carry the actual voice or data. Another Channel, called the Delta or D Channel, is used to transport signaling for the other 23 Channels. This configuration is known as 23B+D.

RECEIVED
2008 OCT 15 A 7:47
MAINE PUBLIC UTIL. COMM.

a. B Channel – The B Channel is a bi-directional synchronous Channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps).

Each B Channel of a PRI may carry:
(1) Circuit-Switched Voice
(2) Circuit-Switched Data

DOCKET NO. 08-422

b. D Channel – The D Channel is a 64 kbps digital signaling Channel that carries signaling and control for the B Channels.

GENERAL SERVICES

5.15 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) (Cont'd)

B. Primary Rate Interface (PRI) Service Arrangement (Cont'd)

2. Primary Rate Access Facility – The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 mbps DS1 carrier (T1 facility).

3. Multiple PRI Arrangement - There may be situations where more than 23 B Channels are needed at a particular Customer premise. In those situations, multiple PRI facilities can be assigned to a PRI arrangement. With the multiple PRI arrangement, the D Channel in the first PRI facility is used to transport signaling for additional PRI facilities. The first PRI would be configured as 23B+D and the other PRIs would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple PRI facilities, thereby increasing Channel efficiency.

4. D Channel Backup - In Multiple PRI Arrangements, a second D Channel can be assigned (where available) as an automatic backup to the primary D Channel. This can be offered when more than one PRI is provided to the same Customer in order to provide redundancy of the signaling Channel.

C. Circuit Switched Service Descriptions

Circuit Switching is a switching arrangement in which an entire Circuit or B Channel is dedicated to a given call. The Circuit is connected on a per call basis and can carry Circuit-switched voice or Circuit-switched data. Circuit switched related services include:

RECEIVED
2008 OCT 15 A 7:47
MAINE PUBLIC UTIL. COMM.

Clear Channel Capability - A characteristic of the transmission paths on the "B" Channel that allows the full bandwidth on the "B" Channel, 64 kbps, to be available to the Customer. However, ISDN interconnection to non-ISDN equipped Central Offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.

2. Dedicated Trunk Groups - The B Channels of a PRI can be dedicated for calls to and from the public network: Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

GENERAL SERVICES

5.15 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) (Cont'd)

C. Circuit Switched Service Descriptions (Cont'd)

3. Primary Rate Call-By-Call Service - The Primary Rate Call-By-Call (CBC) feature offers access to additional services such as:

- Foreign Exchange,
- Tie Trunk,
- InWATS,
- and OutWATS

via the B Channels of an ISDN-PRI. With this feature, any B Channel on the PRI can be used to offer the above services on a per-call basis in addition to Trunk calls to/from the public network (i.e., DOD/DID).

4. Multiple Directory Numbers - Each PRI includes an individual directory number. Additional directory numbers, a range of directory numbers, or several ranges of directory numbers can be optionally added.

5. Advanced Calling Services – ISDN-PRI can support access to the following Advanced Calling Services from suitably equipped CPE.

a. Caller ID - Number - This feature allows the Central Office and the Customer's equipment to communicate the calling party's directory number on calls carried by the Primary Rate service. The number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

RECEIVED
2008 OCT 15 A 7:47
MAINE PUBLIC
UTIL. COMM.

GENERAL SERVICES

5.15 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) (Cont'd)

D. Technical Specifications

1. Transmission Specifications - The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

- Line Code = Bipolar 8 Zero Substitution (B8ZS)
- Framing Format = Extended Super Frame (ESF)
- Signaling = Q.931 Signaling
- Data Rate = 64 kbps clear or kbps restricted
- D Channel = 24th Channel on the T1 facility

2. Customer Premise Equipment (CPE) and Facilities - Compatible CPE is required to utilize ISDN-PRI. All equipment used to interface with these services is required to conform with ISDN guidelines as referenced in the following Bellcore specifications:

Document Number	Description
TR-NWT-001268	ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Interface Generic Guidelines for Customer Premises Equipment.

RECEIVED
2008 OCT 15 A 7:47
MAINE PUBLIC UTIL. COMM.

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ISDN services render any facilities provided by the Customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

GENERAL SERVICES

5.15 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) (Cont'd)

E. Regulations and Conditions

1. Unless specifically exempted, ISDN services shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general Tariff.

2. ISDN-PRI is provided at the option of the Company. These services are furnished subject to Central Office switching capacity, capability, and the availability of outside plant facilities.

a. The availability, functionality, and capabilities of ISDN-PRI may vary, or may not be available, dependent upon type of serving Central Office Switch related software controlling that Switch and associated outside plant.

(1) Where facilities are not available, or unusual expenditures are involved in making them available, the Customer may be required to pay additional charges to cover the unusual expenditure or to contract for services beyond the normal service term, or both.

(2) Mileage Charges: Provision of the underlying PRI Access facility (T1) is mileage sensitive. As such, additional mileage charges may apply.

3. Payment for Service:

a. The minimum charge period for services provided under this Tariff is one month.

b. The Customer may choose to pay for the service on a month-to-month basis.

c. Suspension of service is not allowed.

RECEIVED
2008 OCT 15 A 7:47
MAINE PUBLIC
UTIL. COMM.

GENERAL SERVICES

5.15 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) (Cont'd)

E. Regulations and Conditions (Cont'd)

4. Directory Listings: One Directory Listing is provided without charge for each ISDN-PRI Customer. Additional Listings may be provided as specified for Additional Listing Service in the Rates & Charges section of this ISDN-PRI Tariff.

5. Billable Call Treatment: Normal toll charges (including InWATS and OutWATS charges) shall apply to calls that are made outside of the Local Service Area.

6. Customer Premise Equipment (CPE):

a. This Tariff does not include Terminal Equipment on the Customer's Premises. Terminal equipment may be covered under a separate Tariff, sold or leased separately by the Telephone Company (under a separate Contract), or may be provided by the Customer.

b. The Customer is responsible for providing the power required for any and all CPE connected to an ISDN-PRI.

RECEIVED
2008 OCT 15 A 7:47
MAINE PUBLIC UTIL. COMM.

The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the Customer until service is restored.

8. Service Establishment Charges do not apply for the establishment of the Communication Channels when the Customer signs an agreement to subscribe to ISDN-PRI for a minimum of three (3) years. If the Customer discontinues service prior to the conclusion of the three (3) year agreement, the Customer will incur a disconnection charge equal to the Service Establishment Charges. The disconnection charge will not apply if the Customer purchases other services from the Company which replace ISDN-PRI service.

GENERAL SERVICES

5.15 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) (Cont'd)

Contact Customer
Service for Rates

GENERAL SERVICES

5.15 Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) (Cont'd)

F. Rates and Charges (Cont'd)

Contact Customer Service for Rates