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DEFINITIONS

Access Line - The facilities from the Telephone Company's Central Office up to and including the Company-provided Network Interface or First Point of Connection located on the Customer's Premises.

Additional Listing - Any listing of a name or information in connection with a Customer's telephone number beyond that to which the Customer is entitled without additional charge in connection with the Customer's regular service.

Authorized User - The term "Authorized User," as used in connection with Exchange Service, denotes those individuals authorized by the Telephone Company to use a Customer's telephone service. It includes the members of his household, employees or agents of the Customer, residential tenants of hotels, clubs, etc. The term "Authorized User," as used in connection with Private Line service, denotes a person, firm corporation, or other entity designated by the Customer and authorized by the Telephone Company to use the Customer's service.

Base Rate Area - A specific area within which Local telephone Exchange Service is furnished at rates quoted on the Local Exchange Service Schedules without extra mileage charges.

Central Office - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting Customer lines and Trunks or Trunks only. There may be more than one Central Office in a building or Exchange.

Change Charge - Service charges a Customer is required to pay for a rearrangement of service equipment or wiring.

Channel - A path for communication between two or more Stations, or Company offices, furnished in such a manner as the Company may elect, whether by wire, radio, or by combination thereof and whether or not by a single physical facility or route.

Circuit - A Channel used for the transmission of electrical energy in the furnishing of telephone and their communications service.

Class of Service - The various categories of service generally available to the Customer, such as Business, Residential, or Semi-Public service.

Commission – The Maine Public Utilities Commission

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DEFINITIONS

Communications System - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between Customer-provided terminal equipment or Telephone Company Stations.

Company – Lincolnville Telephone Company or Tidewater Telecom, Inc., as applicable, corporations engaged in the business of furnished telephone service to the public under the jurisdiction of the Maine Public Utilities Commission.

Connection Charge - See "Service Connection Charge."

Construction Charge - A separate nonrecurring charge made for the construction of facilities in excess of that contemplated under the rates quoted in the Exchange Schedules.

Continuous Property - The plot of ground, together with any buildings thereon; occupied by the Customer, which is not divided by public highways or separated by property occupied by others. Where a Customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as Continuous Property provided local wire or cable facilities are used and the Customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

Contract - Refers to the agreement, either written or verbal, between a Customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Schedules as approved by the Maine Public Utilities Commission.

Cord Switchboard - See PBX System.

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Cordless Switchboard - See PBX System.

Cost - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating, administrative expenses and an adequate return on its investment.

Customer - The individual, partnership, association, corporation or other entity which contracts for telephone service and is responsible for the payment of charges and compliance with the terms and conditions of the Company.

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DEFINITIONS

Demarcation Point - The point of interconnection or demarcation between Telephone Company communication facilities and customer-premises wire or Terminal Equipment at a Subscriber's Premises. The demarcation point between company facilities and Customer premise wire on the Subscriber's side of the company's protector (or the equivalent thereof in cases where a protector is not employed) at the Network Interface, or if there is no Network Interface, at, but not including, the protector or equivalent.

Directory Listing - A publication in the Company's directory of information relative to a Customer's name or other identification and telephone number. This publication is at no additional charge, and is limited to one listing in the alphabetical section of the directory for all classes of Customers, plus one in the classified section for Business Customers.

Exchange - A basic geographical unit established for the administration of telephone service in a specific area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may consist of one or more Central Offices, together with the associated plant, equipment, and facilities used in furnishing communication service within the area.

Exchange Area - The territory served by an Exchange.

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Exchange Line -Any Circuit directly or indirectly connecting an Exchange Station with a Central Office.

Exchange Service - The furnishings of facilities for telephone communications within an Exchange Area, in accordance with the regulations and charges specified in the Local Exchange Service Schedules. Exchange facilities are used to establish and maintain connection between an Exchange Station and the other telephone plant and facilities in connection with toll calls, Extended Area Service calls, or local service calls.

Exchange Station Service - A Station connected directly or indirectly with a Central Office of the Company over its own lines.

Extended Area Service - Interexchange Toll telephone Service furnished at flat or Message rate between one or more Exchange Areas.

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DEFINITIONS

Extra Listing - See Additional Listing.

First Point of Connection - The Network Interface, or in the absence of a Network Interface, the protector; in the absence of protector, the jack or outlet on the Customer's Premises located nearest to where telephone wiring enters the Premises.

Foreign Exchange Service – Telephone Exchange Service furnished to a Customer through a Central Office of an Exchange other than the Exchange regularly serving the area in which the Customer is located.

Initial Service Period - The minimum length of time for which a Customer is obligated to pay for service, facilities, and equipment, whether or not retained by the Customer for such minimum length of time.

Inside Wire - See Premises Wire.

Installation Charge - See Service Connection Charge.

Key Equipment - An arrangement of equipment, using keys and associated wiring, to provide various supplemental services in connection with Telephone Stations.

Local Exchange - The Exchange in which the Station is located and in which service is provided.

Local Exchange Service - Telephone communication within Exchange Areas in accordance with the provision of the Company's Schedule and the Company's provision of Provider of Last Resort Retail Service.

Local Service Area - The area within which telephone service is furnished under a specific schedule of rates without the application of specific charges for each Message.

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DEFINITIONS

Main Station - See Telephone Station.

Message - A completed communication between two telephone numbers.

Minimum Contract Period - The minimum length of time for which a Customer is obligated to pay for service, facilities and equipment, whether or not retained by the Customer for such minimum length of time.

Move Charge - Service charges a Customer is required to pay when, at the Customer's request, the Customer's service is continued under the same or superseding Contract at a different location on the same Premises.

Network Interface - A specifically designated standard FCC Registration Program jack that is installed by the Telephone Company as part of the Access Line on a Customer's Premises at a location determined by the Company which is accessible to the Customer; or similar device provided by the Customer on the Customer's side of the protector in the vicinity of the protector and accessible to the Customer. The Network Interface is located on the Customer's Premises and serves as the point of connection for all Premises services to the telecommunications network.

Operator's Set- A head set used by an operator at a Switchboard or console consisting of a receiver, transmitter and necessary cords.

Premises - The buildings, portion or portions of a building or buildings on Continuous Property used and/or occupied at one time by the Customer in the conduct of this business or as a residence.

Premises Wire - All wiring within the same building or between buildings on the same Continuous Property of a Customer and located on the Customer's side of the Network Interface. In the absence of a Network Interface, all wiring on the Customer's side of the First Point of Connection at the Customer's Premises.

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DEFINITIONS

Private Branch Exchange (PBX) System - An arrangement of equipment contracted for by a Customer, consisting of switching apparatus with attendant's telephone, Trunks to a Central Office and Stations connected with the switching apparatus, thereby providing for telephonic intercommunication between these Stations, and also communication with the general exchange system, and the toll plant in connection with toll calls. Throughout this Schedule, the commonly used abbreviation PBX will be substituted for the words Private Branch Exchange.

A. **PBX Trunk**: A Circuit connecting a PBX System with a Central Office.

B. **PBX Station** Service: Any Station (including the operating set or sets) connected directly or indirectly with a PBX System.

C. **Switchboards**: Switchboards are classified as follows:

1. **Cord Switchboard**: A Switchboard on which all lines terminate in jacks; interconnection of Stations and of Station and Trunk Lines is established manually by means of cords equipped with plugs.
   a. **Multiple Cord Switchboard**: A Cord Switchboard arranged so that each line may have two or more appearances or jack terminations.
   b. **Non-multiple Cord Switchboard**: A Cord Switchboard arranged so that each line has only one appearance of jack termination.
2. **Cordless Switchboard (Key Switchboard)**: A Switchboard on which all lines terminate on keys which may be used to establish interconnection of Stations, and of Stations and Trunk Lines.
3. **Dial Switchboard**: A Switchboard on which interconnection of Stations, and of Stations and Trunk Lines is established by means of dialing.

D. **Battery Power**: Power furnished for talking and for operating lamp or visual signals and relays.

E. **Ringing Current**: current furnished by means of a Circuit from a Central Office or some other source of supply, to enable the PBX operator to signal the PBX Stations or connecting PBX System without the use of a hand generator.

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DEFINITIONS

Private Branch Exchange Trunks - See Private Branch Exchange System.

Private Line - A Circuit provided to furnish communication only between two or more instruments directly connected to it. Such instruments do not have access to the general exchange and interexchange networks.

Public Telephone - An Exchange Station provided at the request of the Customer, with or without a coin collecting device, designed and placed for use by the public in general.

Schedule - The rates, charges, rules, regulations, and separately filed franchise area maps adopted and filed by the Company and approved by the Maine Public Utilities Commission.

Seasonal Service - A type of Exchange Service provided to Customers whose requirements for telephone service are less than that which might normally be provided in any 12 month period.

Semi-Public Telephone -An Exchange Station equipped with or without a coin collecting device, designed for a combination of Customer and public usage at locations more or less public in character.

Service Connection Charge - The charge or charges that apply to the establishment of telephone service or subsequent modifications to that service. For example, Service Connection Charges include: 1) Initial Connection Charge, 2) Secondary Service Order Charge, and 3) Central Office Work Charge (see Section 6).

Serving Exchange -The Exchange in which the serving Central Office is located.

Station - See Telephone Station.

Subscriber - See Customer.

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DEFINITIONS

Switch - A unit of dial switching equipment which provides interconnection between Station lines or Trunks.

Switchboard - See PBX System.

Tariff – See Schedule.

Telephone Company-See Company.

Telephone Station - A telephone instrument, consisting of a transmitter, receiver and associated apparatus, connected so as to permit transmission and receiving of telephone Messages.

A. **Toll Terminal**: A Station, or a terminal on a Private Branch Exchange Switchboard, and the associated Exchange Circuit connecting the Station or terminal directly with a toll switching office. (Also known as Long Distance Terminal.)

B. **Private Branch Exchange Station Service**: Any Station (including the Operator's Set or sets) connected directly or indirectly with a Private Branch Exchange System.

C. **Teletypewriter** - A teletypewriter consists of apparatus designed for the sending and receiving, or receiving only, of typewritten messages transmitted electronically.

Terminal Equipment - All equipment provided by common carriers and located on Customer Premises except over voltage protection equipment, inside wiring, and multiplexing equipment to deliver multiple Channels to the Customer. Mobile radio equipment transmit earth stations are also not considered to be terminal equipment.

Termination Charge - A charge applied under certain conditions, when a Contract for service is terminated by the Customer before the expiration of the Minimum Contract Period.

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DEFINITIONS

Toll Message -A Message between Stations in different Exchange Areas and furnished under the provisions of the applicable toll Schedule.

A. **Person to Person Toll Message** - A Toll Message in which the user stipulates a desire for communication with a specified person or extension Station at a specified toll point.

B. **Station to Station Toll Message** - A Toll Message in which the user stipulates a desire for communication only with a specified telephone or switchboard.

C. **Collect Message** - A Toll Message in which the user stipulates that the called party accept and pay all charges associated with the Message.

D. **Third Number** - A Toll Message in which associated charges are billed neither to the calling Station, nor to the called Station, but rather to a Station not involved in the Message.

E. **Credit Card** - A Toll Message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

Toll Rate - The charge prescribed for Toll Messages usually based upon the duration of the Message.

Toll Service - Toll Service is that part of the total telephone service rendered by the Company which is furnished between Customers in different Exchange Areas in accordance with the rates and regulations specified in the Company Toll Schedule.

Trunk Line - A Circuit over which the Customer's Messages are sent between two Central Offices or between a Central Office and a Private Branch Exchange System.

WATS - A special central line arranged for either outgoing or incoming toll calls. It enables the Customer to pay one monthly, flat rate charge for either a measured or an unlimited number of toll calls within the area specified.